



DIGITAL LEARNING

Login Information & Technology Support



Logging in to CTLS Learn

- 1 Go to ctlslearn.cobbk12.org or use the CTLS shortcut on your county-issued device)
- 2 Username: Office 365 username
- 3 Password: Office 365 password

***If prompted for a Client ID, use gacobb**



Logging in Office 365

- 1 Go to www.cobbk12.org > Parents > Office 365 Login or [click here](#)
- 2 Username: first.last@students.cobbk12.org
- 3 Password: school computer login password

***New to cobb? Password is happy**



Connecting County-Issued Lap Tops to Home Wi-Fi

- 1 Power on laptop but do **NOT** log in
- 2 Click on Wi-Fi icon on bottom right corner
- 3 Select your home Wi-Fi and enter password

***Be sure to check the Connect Automatically box before you connect!**



Finding Your Office 365 Username

- 1 Log in to studentvue.cobbk12.org
- 2 At left, click on **Account Login Information**
- 3 Beneath your photo, click on Account Login Information again

***Also access this information from ParentVue**



Tech Support for County Laptops

- 1 Submit a service request by emailing laura.falthzik@cobbk12.org
- 2 Enter contact info and provide a short description of the problem
- 3 Someone will be in touch to provide assistance as soon as possible



Can't Remember Your Password?

- 1 Are you logging in from the correct CCSD portal (*see links above*)
- 2 Are you using the correct username? (*see lookup instructions above*)
- 3 Request a password reset by emailing laura.falthzik@cobbk12.org

Still need help? Email your media specialist at Laura.Falthzik@cobbk12.org